



PROVIDER ALERT

Training Course for Clinical Model 2.1 - High Risk Member Support

12/21/2015

Dear Provider:

We will be hosting sessions related to a review of the support provided within Clinical Model 2.1 for members with high risk circumstances. This opportunity allows us to detail the various resources available to providers serving members with high clinical need.

We will specifically review several types of support and methods including:

- ALERT care management and identification of high risk
- A System of care that invokes both provider and member rights and responsibilities
- How Care Advocates, Field Care Coordinators and Quality Team Analysts combine to support members with high risk

It is highly recommended that all licensed providers in the Optum network attend one of the following Webinar offerings:

- **Monday, January 25, 2016** from **2:00 p.m. - 3:30 p.m.** MST
- **Wednesday, January 27, 2016** from **3:00 p.m. - 4:30 p.m.** MST
- **Thursday, January 28, 2016** from **9:00 a.m. - 10:30 a.m.** MST

Attendees must pre-register for trainings. To register, please visit:

<https://m1.optumidaho.com/web/optumidaho/providertraining>

At Optum, one of our goals is to collaborate with providers for ideas that lead to better member outcomes. If you have questions or additional feedback to share, you may contact the **Optum Idaho Clinical Team** at **(855) 202-0983** and **press option #1** for treatment and authorizations.

Thank You

Optum Idaho Team